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CONTACT-CONCERN

of Northeast Tennessee, Inc.

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OFFICE OF THE
EXECUTIVE SECRETARY

April 12, 2002

Mr. David Waddell
Executive Secretary
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243-0505

RE: Petition to Designate 211 Service for Non-Profit Health and Human Information and Referral Line (I & R) for the Counties of Sullivan, Johnson and Hawkins, Tennessee.
(Docket No. 02-00127)

Dear Mr. Waddell:

Enclosed you will find copies of the notification letters to the Skyline Telephone Membership Corporation and Scott County Telephone Cooperative regarding CONTACT-CONCERN providing the 2-1-1 service to areas in which they have customers. Thank you for providing this information to us during our petition process.

We are working with our phone companies to get everything prepared and finalized as per the Tennessee Regulatory Authorities stipulations.

If you have any questions or further suggestions, please give me a call at 423-246-2273.

Sincerely,

Nada J. Weekley
Executive Director



A United Way Agency

POSTED
4/17/02

P.O. Box 3336 • Kingsport, TN 37664 • Phone 423•246•2273 • Fax 423•247•7761

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CONTACT-CONCERN

of Northeast Tennessee, Inc.

April 11, 2002

Mr. Hobart Davis
General Manager
Skyline Telephone Membership Corporation
P. O. Box 759
West Jefferson, NC 28694-0759

Dear Mr. Davis:

Through our petition to the Tennessee Regulatory Authority to provide 2-1-1 service to the residents of Sullivan, Hawkins and Johnson Counties in Tennessee, we were advised that your company serves customers in Johnson County. I am writing at this time to inform you that CONTACT-CONCERN of Northeast Tennessee, Inc. petitioned the Tennessee Regulatory Authority to be the agency to provide 2-1-1 service to Sullivan, Hawkins and Johnson Counties in Tennessee. We received approval by the Tennessee Regulatory Authority on March 26, 2002. The United Way of Greater Kingsport, United Way of Bristol, United Way of Hawkins County and the United Way of Mountain City/Johnson County have designated CONTACT-CONCERN as the United Way agency to provide 2-1-1 service to the citizens of these counties. We are now working with the Sprint and Bellsouth telephone companies to get 2-1-1 on line and operating.

If I can be of assistance to you in providing 2-1-1 to your customers, please give me a call at 423-246-2273.

Sincerely,

Nada J. Weekley
Executive Director

Cc: L. Sorrell
D. Waddell



A United Way Agency

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CONTACT-CONCERN

of Northeast Tennessee, Inc.

April 11, 2002

Mr. William Franklin
Manager
Scott County Telephone Cooperative
P. O. Box 487
Gate City, VA 24251-0487

Dear Mr. Franklin:

Through our petition to the Tennessee Regulatory Authority to provide 2-1-1 service to the residents of Sullivan, Hawkins and Johnson Counties in Tennessee, we were advised that your company serves customers in Sullivan County, Tennessee. I am writing at this time to inform you that CONTACT-CONCERN of Northeast Tennessee, Inc. petitioned the Tennessee Regulatory Authority to be the agency to provide 2-1-1 service to Sullivan, Hawkins and Johnson Counties in Tennessee. We received approval by the Tennessee Regulatory Authority on March 26, 2002. The United Way of Greater Kingsport, United Way of Bristol, United Way of Hawkins County and the United Way of Mountain City/Johnson County have designated CONTACT-CONCERN as the United Way agency to provide 2-1-1 service to the citizens of these counties. We are now working with the Sprint and Bellsouth companies to get 2-1-1 on line and operating.

If I can be of assistance to you, in providing 2-1-1 to your customers, please give me a call at 423-246-2273.

Sincerely,

Nada J. Weekley
Executive Director

Cc: L. Sorrell
D. Waddell



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